

## Idaho Industrial Commission (IIC) Claims Release 3 Electronic Data Interchange (EDI) Information Webinar Questions/Answers

1. Will this information session be available in the future?

<u>IIC's Response:</u> This Information Session is being recorded and will be available online for future viewing at <a href="https://iicedi.info/training">https://iicedi.info/training</a>.

2. How does my company become a trading partner with the Industrial Commission?

<u>IIC's Response:</u> Complete and submit a Trading Partner Profile. Please refer to the Registration Instructions link under the Trading Partner Profile section <a href="https://iicedi.info">https://iicedi.info</a>. Each Trading Partner profile is reviewed and must be approved by the Industrial Commission. An approved Trading Partner must complete successful testing. Note that the Industrial Commission periodically sends their Trading Partner list to the IAIABC upon request.

3. How do I sign up to use the Industrial Commission free web system to submit FROI and SROI Reports to the Industrial Commission?

<u>IIC's Response:</u> The Trading Partner Profile has a section called Filing Method. Under this section when completing this Trading Partner Profile, please select 'IIC Web Entry: Select IIC Web Entry if you will use the IIC EDI FROI SROI Web Reporting System'. Subsequent to the submission of the Trading Partner Profile and Industrial Commission approval, training and access to the system will be provided.

4. How do I send EDI Claims Release 3.0 FROI and SROI reports to the Industrial Commission?

<u>IIC's Response:</u> You may send the FROI and SROI reports in the following ways:

- 1) Report via a Direct Connection using SFTP from your own claims system. There is no cost to use this connection.
- 2) Logging into Idaho Web Portal (free service, recommended for low claim volume), enter and submit each report.
- 3) Use a Third Party Vendor. Vendor costs may apply depending on the services you request from the vendor.

5. How do I contact the Industrial Commission with questions on EDI Reporting?

<u>IIC's Response:</u> Send an email to the Industrial Commission EDI Support Mailbox at IICedi@iso.com.

6. In the session on "What EDI reports should be filed and when" it was indicated SROI IP Report is Due 1-Calendar Day from the Initial Payment,

We utilize an EDI Vendor in our EDI reporting and we will never be able to meet the 1-Cal-Day deadline as Records submitted by us to our EDI Vendor don't Process until the Next Business day.

Please advise.

<u>IIC's Response:</u> IDAPA 17.02.10.051.08 requires a copy of the first income benefit check to be sent to the IC on the same day it is issued. The "issued" date is the date the check was signed and mailed to the claimant. If a claims administrator is unable to report the IP transaction within one calendar day, they should file the transaction at their earliest opportunity. During a compliance audit, verification that the IP transaction was reported to the IC is undertaken, but no determination is made on whether it was received within one calendar day.

7. Are you able to offer CEU credits for EDI training?

IIC's Response: We are unable to offer CEU credits for the EDI training.

8. If testing is completed and successful prior to  $\frac{7}{1}$ 11/4/17, are we able to continue filing electronically or do we have to wait until  $\frac{7}{1}$ 11/4/17?

<u>IIC's Response</u>: Electronic reporting for IAIABC Claims Release 3 will begin only on 7/1/17-11/4/17 and is not dependent on when testing is completed. See 'Transition from IAIABC EDI Claims Release 1.0 and Paper Reporting to IAIABC EDI Claims Release 3.0 for First Report of Injury (FROI) and Subsequent Report of Injury (SROI)' on the Implementation Info page at https://iicedi.info/impl-info.

9. Will you provide a JCN List (a list of all of the company's claims and corresponding JCN Numbers)? This is helpful for reconciling a company's data with the state's data.

IIC's Response: The IIC is able to provide a list of claims, to include the JCN, upon request.

10. If we receive a claim in error – do not have coverage or policy covering the date of injury. Is EDI reporting (FROI Denial) required?

<u>IIC's Response:</u> Please refer to the Event Table for details on the reporting triggers and timelines for the FROI and SROI reporting. A FROI 04 Denial is due 10 days from Date of Accident/Injury when compensability is denied even for lack of coverage.

11. Will the SROI transactions mimic the existing paper SROI workflow process?

<u>IIC's Response:</u> The SROI EDI reporting should follow closely to the previous paper reporting process. However please refer to and follow the Event Table for details on the reporting triggers and timelines for the SROI reporting.

12. What is your accepted format for Jurisdiction Assigned Number (DN0154) in lieu of a missing SSN?

<u>IIC's Response:</u> Please reference the Idaho Claims EDI R3 Implementation Guide.pdf page 18 located at https://iicedi.info/guide

## Employee ID Assigned by Jurisdiction (DN0154)

The Employee ID Assigned by Jurisdiction (DN0154) should be composed as follows:

If DN0270-Employee ID Type Qualifier is "A", Employee ID Assigned by Jurisdiction DN0154 must be populated as follows:

- First Character of DN0044 Employee First Name followed by
- First Character of DN0043 Employee Last Name followed by
- Up to 13 maximum of the right-most characters of DN0015 Claim Administrator Claim Number.

Example: John Smith, with Claim Administrator Claim Number: WCA000000000665A20652

Would be Employee ID Assigned by Jurisdiction = JS0000665A20652

Note: If DN0015 Claim Administrator Claim Number contains less than 13 characters, there is no need to pad with zeroes. So, if DN0015 Claim Administrator Claim Number is 665A20652 (9 characters), then

Employee ID Assigned by Jurisdiction = JS665A20652

IIC also accepts the following which is preferred:

Employee SSN (DN0042)
Employee Green Card (DN0153)
Employee Employment Visa (DN0152)
Employee Passport Number (DN0156)